

29th INCITE Awards 2019-20

Category Information Guide



CATEGORY: INNOVATING GOVERNMENT

Overview

This award recognises an outstanding ICT solution created in WA that is dedicated to innovating government and providing improved government service delivery or other digital and/or technology initiatives by reducing internal costs or delivering better services to the public, citizens and communities in an innovative and impactful manner.

Description

The Innovating Government Award is presented for outstanding ICT innovation dedicated to providing innovating government through improved government service delivery or other digital and/or technology initiatives for the public, citizens and communities in a way that reduces internal costs and/or delivers better services.

Entry is open to any solution that is demonstrated to:

- Enable more innovative, effective and transparent and value for money Government operations; or
- Provide the best and most valuable services to the public, citizens and communities.

Entries must have been implemented by government directly or through formal collaboration with for a government organisation(s) through Public Sector governance arrangements.

Entries may be in production or have completed a proof-of-concept or pilot stage. While the application may not necessarily be in full-scale implementation, it must provide details of user acceptance and testing and/or already be in use by customers of the organisation.

Sample Market Sectors

Federal, State and Local government; Human services; Justice & Police; Fire and Emergency Services; Defence; Taxation; Border Protection.

Important Dates

27 February 2020	Entries Close
2 April 2020	Announcement of Finalists & PitchFest
30 April-6 May 2020	Judging Week Finalists Presentations to Judging panels
12 June 2020	Announcement of Winners at the INCITE Awards Gala Presentation Dinner

How to Enter

Entry instructions, frequently asked questions, terms and conditions can be found on our website:

www.inciteawards.org.au

Need Help?

For all queries, please contact:
Sue McLennan, Event Manager
Phone 0409 370 749
Email: sue.mclennan@waitta.com.au

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Criteria and Attributes

The Innovating Government award will be judged according to the following criteria:

WHY: THE PROBLEM

This criterion judges how the problem / need was identified and why the project was initialised:

- What was the problem/need identified
- What research or needs analysis was undertaken? (and what did this show?)
- What competitive analysis was undertaken?
- What are the gaps in the market?

WHAT: THE SOLUTION

This criterion judges the quality of the solution:

- What is the solution?
- Underlying technology used
- Market share - number of customers/clients, revenue or investment, technology enhancements
- User uptake, experience and acceptance;
- Strategy for reaching the target market/user base over the next 12 – 24 months.

HOW: MATCHING THE PROBLEM AND THE SOLUTION

This criterion judges effectiveness of the solution:

- Underlying technology used;
- Understanding/implementation of the user requirements;
- Methodology used;
- Management of Privacy and Security.

INNOVATION

This criterion judges the degree of innovation:

- Uniqueness, complexity and impact;
- Type of innovative impact – incremental, disruptive, radical or architectural.